

1. Deposits & Balances Due

- A deposit is required to secure your booking
- Deposits received by Just Xclusive are non-refundable
- Any balance due must be paid by the agreed date on the booking form unless cash is to be paid to the driver on the evening. If cash is to be given to the driver it must be paid in full on the first pickup.

2. Grace Period

- A 20 minute grace period shall be given for the late arrival of the car due to weather, accidents or any other misfortune.

3. Additional Time/ Overtime

- Any additional time used over the booked amount will be charged at £25 per completed half hour.

4. Vehicle Supplied

- We will endeavour to provide the vehicle requested by you. In the unlikely event that we are unable to do so, we reserve the right to provide a substitute of similar type and capacity. You will be informed of this.

5. Damages

- The client who books the limousine will be responsible for the conduct of the members of their party. Any damages to the limousine or its fixtures caused by the client or a member of their party will result in the client being charged one hundred pounds plus the cost of any repairs to the vehicle. A "sick" charge of £30 will be charged if the client or a member of their party is sick inside the car. Plus a charge of £50 per hour for the car to return to our premises to be valeted
- If the client paid for the contract using credit/debit card the client authorises Just Xclusive to charge the card for any cost incurred from the above.

6. Cancellation Policy

- Cancellations are only accepted in writing and must be received no later than 30 days prior to the booking.
- The chauffeur may terminate your booking if the client or any member of the party causes excessive delays, are disorderly, or in the chauffeur's judgement are unfit to travel.
- If in the unlikely event that we are unable to complete a booking due to circumstances beyond our control a full refund will be given. We will not be held responsible for the loss of any monies paid by the client or party for tickets etc or for any event they may be travelling to.

7. Airport Journeys

- Full flight details will enable us to provide a punctual service. We will make reasonable attempts to monitor in coming flight times; however we are unable to access reliable information until shortly before departure or scheduled arrival times. If your flight is delayed please make contact with our office immediately.
- Charges for airport collection will include the first 30 minutes waiting time after the flight has landed, any additional waiting time will be charged as per term number three above.
- We will endeavour to accommodate delayed flight times, but cannot be held responsible should circumstances prevent us from being able to respond to changes.

8. Delays

- Although Just Xclusive will endeavour to meet all deadlines we accept no responsibility for delay, however caused.

9. Access

- Just Xclusive accepts no responsibility for restricted vehicle access at any location and will not be held responsible for any delays caused by re-routed journeys.

10. Lost Property

- Any items left on the limousine will be returned to the client if the client informs of the loss & the item is found in the vehicle. Just Xclusive can not be held responsible for the loss or damage to any personal belongings left in the vehicle after the hire period.

11. Seatbelts, Baby Seats and Booster Seats

- By law any passengers seated in the forward facing seats must wear a seatbelt. We do advise that for your own safety all passengers wear a seatbelt. Baby seats and booster seats must be used in the forward facing seats and must be provided by the client. Just Xclusive has the right to refuse travel of infants if the correct safety seating is not available.

12. Breakdown

- In the unlikely event of a breakdown of the car being rendered unserviceable (e.g In the event of a collision) we will do our best to provide a backup vehicle or vehicles as quickly as possible. However we cannot be held responsible for any consequential loss incurred as a result of vehicle breakdown or similar unavailability.

13. Consideration

- For the comfort of all of our passengers we request that there is no smoking, food or drinks in our limousines.

14. Insurance

- A copy of our insurance policy is available on request.

I confirm that I have read and agree to the above terms and conditions

Signed _____
On behalf of the client

Printed _____

Date _____

Please fax a signed copy of these terms and conditions to 01275 343035 or return to Just Xclusive, 5 Tweed Road, Clevedon, North Somerset, BS21 6RR.